Printer Installation Manual for Windows 10

BUSINESS LINK SP. Z O.O. ALEJA SOLIDARNOŚCI 173 00-887 WARSZAWA NIP: 5252678508

WWW.BUSINESS.LINK

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Installing a printer in Windows 10

 The first step of the printer installation is to check if there is additional software called" .Net Framework 3.5" installed on the computer on which the printer is installed. We can check if the system function is installed after entering the Control Panel\Programs and functions and then run the option "Turn Windows features on or off "located in the Side Panel on the left. After starting, check if 1 option on the list called ".NET Framework 3.5 (includes .NET 2.0 and 3.0 versions) is checked if it is not checked and install and go through the whole installation process according to the Windows guidelines.



2. The next step is to download and unpack the printer installer from the following link:

https://guide.business.link/Printers%20manual/KM/BL Instalator drukarki.zip

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3. After extracting the downloaded file, run the file named "KMPrinterSetup.exe". After starting the installer, enter the login provided by Customer Care employees in the "User name" (Nazwa Użytkownika) field and then use the "Instaluj" button. If you do not remember your login and password, please send the information to your local Customer Care to receive the authorization data. The provided login is necessary to install the printer, while the password can be useful in case of lack of a card, by entering the login and password on the printer you will print your document.

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After installation, the installer will close the window and the printer and drivers will be installed on the computer, from now on the printer is ready to use, during printing select a printer named "KONICA MINOLTA".

NOTE! The printer can only be used on the public BusinessLink network or if you use an additional service dedicated to the Wifi network.

If you would enter incorrect login during the installation, it is necessary to remove the "KONICA MINOLTA" printer from computer, after removing it we recommend restarting the Print Spooler service and reinstalling the printer with correct username.

For Windows 10:

Enter Control Panel\Hardware and Sound\Devices and Printers right click on KONICA MINOLTA printer and select Remove Device option.

For Windows 11:

Right click on Start Menu \Settings\Bluetooth and Devices\Printers and Scanners click on KONICA MINOLTA printer and click on Remove button in upper right corner

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After removing the printer, in the Search engine on the taskbar, search for Services and after opening select the Print Spooler on the list and click on the Restart Service option on the left side.

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🔍 Services (Local)	Services (Local)					
	Print Spooler	Name	Description	Status	Startup Type	Log On As
		Realm Novacom	Palm Novac	Started	Automatic	Local Syste
1	Stop the service	Real Parental Controls	This service		Manual	Local Service
Description:	Restart the service 2	PC Tools Startup and Shutdown Monitor service	PC Tools St	Started	Automatic	Local Syste
		Reer Name Resolution Protocol	Enables serv	Started	Manual	Local Service
	Description:	Peer Networking Grouping	Enables mul	Started	Manual	Local Service
	Loads files to memory for later	Reer Networking Identity Manager	Provides ide	Started	Manual	Local Service
printing	Reformance Logs & Alerts	Performanc		Manual	Local Service	
		Riug and Play	Enables a c	Started	Automatic	Local Syste
		🔅 PnP-X IP Bus Enumerator	The PnP-X		Manual	Local Syste
		PNRP Machine Name Publication Service	This service		Manual	Local Service
		🔍 Portable Device Enumerator Service	Enforces gr	Started	Automatic	Local Syste
		- Q Power	Manages p	Storted	Automatic	Local Syste
		🖏 Print Spooler	Loads files t	Started	Automatic	Local Syste
		C Problem Reports and Solutions Control Panel Support	This service		Disabled	Local Syste
		🔍 Program Compatibility Assistant Service	This service	Started	Manual	Local Syste
		🛸 Protected Storage	Provides pr	Started	Manual	Local Syste
		👒 Quality Windows Audio Video Experience	Quality Win		Manual	Local Service
		Remote Access Auto Connection Manager	Creates a co		Manual	Local Syste
		Remote Access Connection Manager	Manages di	Started	Automatic	Local Syste
		🛸 Remote Desktop Configuration	Remote Des	Started	Manual	Local Syste
		🔍 Remote Desktop Services	Allows user	Started	Manual	Network S
		Remote Desktop Services UserMode Port Redirector	Allows the r	Started	Manual	Local Syste
		🖏 Remote Procedure Call (RPC)	The RPCSS	Started	Automatic	Network S
		🛸 Remote Procedure Call (RPC) Locator	In Windows	Started	Automatic	Network S
1	11	C Remote Registry	Fnahles rem		Manual	Local Service

After restarting the service, install the printer according to point 3 of the manual, entering the correct login provided by Customer Care employees in the username field.