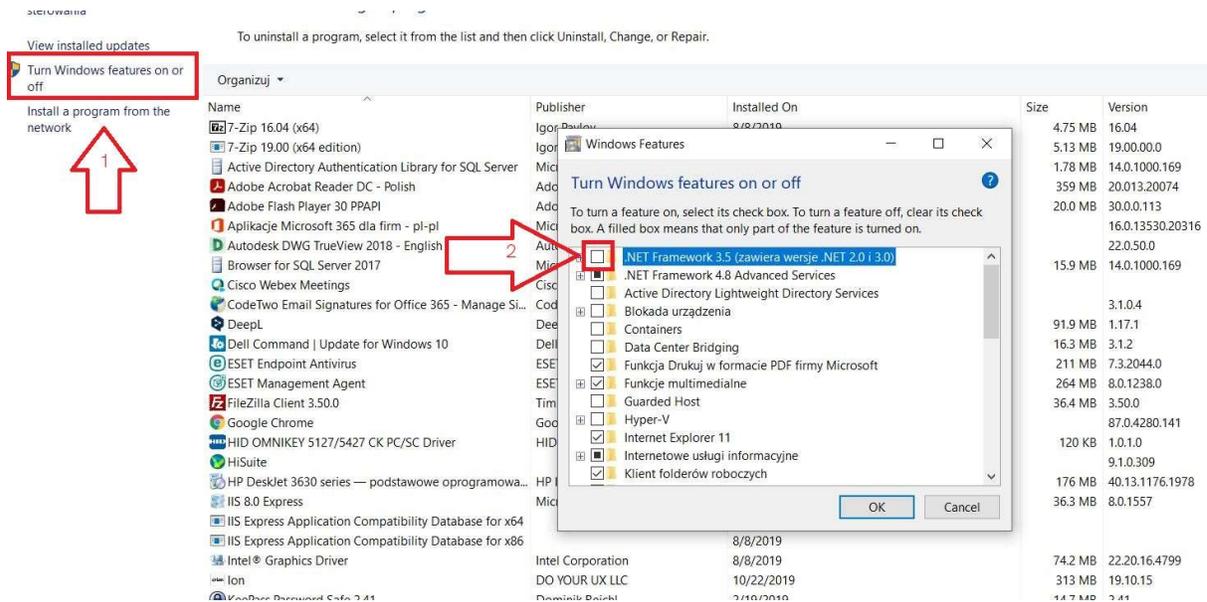


Printer Installation Manual for Windows 10

Installing a printer in Windows 10

1. The first step of the printer installation is to check if there is additional software called ".Net Framework 3.5" installed on the computer on which the printer is installed. We can check if the system function is installed after entering the Control Panel\Programs and functions and then run the option " Turn Windows features on or off " located in the Side Panel on the left. After starting, check if 1 option on the list called ".NET Framework 3.5 (includes .NET 2.0 and 3.0 versions) is checked if it is not checked and install and go through the whole installation process according to the Windows guidelines.

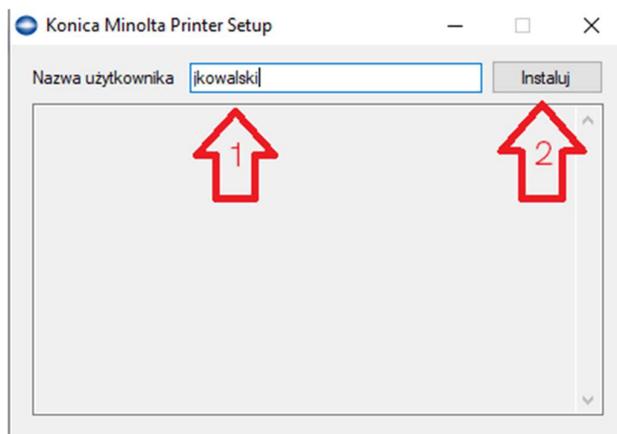


2. The next step is to download and unpack the printer installer from the following link:

https://guide.business.link/Printers%20manual/KM/BL_Instalator_drukarki.zip

business — link

3. After extracting the downloaded file, run the file named “KMPrinterSetup.exe”. After starting the installer, **enter the login provided by Customer Care employees in the “User name” (Nazwa Użytkownika) field** and then use the “Instaluj” button. If you do not remember your login and password, please send the information to your local Customer Care to receive the authorization data. The provided login is necessary to install the printer, while the password can be useful in case of lack of a card, by entering the login and password on the printer you will print your document.



After installation, the installer will close the window and the printer and drivers will be installed on the computer, **from now on the printer is ready to use, during printing select a printer named “KONICA MINOLTA”.**

NOTE! The printer can only be used on the public BusinessLink network or if you use an additional service dedicated to the Wifi network.

If you would enter incorrect login during the installation, it is necessary to remove the “KONICA MINOLTA” printer from computer, after removing it we recommend restarting the Print Spooler service and reinstalling the printer with correct username.

For Windows 10:

Enter Control Panel\Hardware and Sound\Devices and Printers right click on KONICA MINOLTA printer and select Remove Device option.

For Windows 11:

Right click on Start Menu \Settings\Bluetooth and Devices\Printers and Scanners click on KONICA MINOLTA printer and click on Remove button in upper right corner

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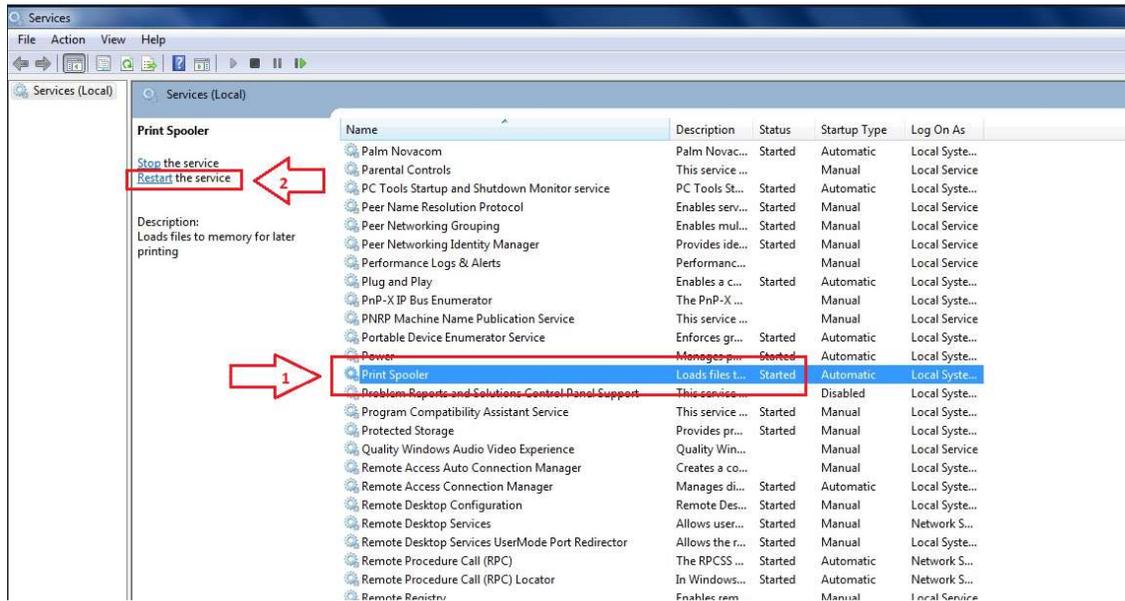
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After removing the printer, in the Search engine on the taskbar, search for Services and after opening select the Print Spooler on the list and click on the Restart Service option on the left side.



After restarting the service, install the printer according to point 3 of the manual, entering the correct login provided by Customer Care employees in the username field.